

Amendments to the Specification:

Please replace the paragraph beginning on page 19, line 3, with the following rewritten paragraph:

It should be noted that the above-described resolution methods for errors and the numbers of steps stored in the steps table ~~100-130~~ are default methods and numbers and that these methods and numbers could be changed as desired. For example, when the number of steps for clearing a certain error is 6, those who are experts (manager, for example) could clear the error by taking the six steps, but those who are not may be faced with difficulties. In this case, it would be desirable to change the resolution method to “call manager” and the number of steps to “1”. The resolution method and the number of steps could be changed through operation on the operating panel 75 or a personal computer connected to the laser printer 1.